

European Crime and Safety Survey

MASTER QUESTIONNAIRE

FINAL MASTER QUESTIONNAIRE

(NATIONAL LOCALISATIONS ARE REQUIRED)

resp. nr.:
country. nr.:
date of interview (mmddyy):
prefix tel. nr:

SAMPLE CODE:

National sample 'A' = 11
National sample 'B' = 12
Capital city sample 'A' = 21
Capital city sample 'B' = 22

Good morning/afternoon/evening. My name is _____, calling from the Gallup Organization. We are conducting an important survey about safety issues, your outlook on life, your health, and the problem of crime and how it affects people's lives in <COUNTRY>. The information obtained from the study will assist in the prevention of crime give a better understanding of the safety issues we all face, and the importance of safety in people's life.

The survey is part of a major research project, which is currently being carried out across the European Union and in other countries. I'll be as quick as I can in gathering your opinions and your answers will, of course, be treated confidentially and anonymously.

<< INT. IF RESPONDENT IS SUSPICIOUS OR DOUBTFUL: >> If you'd like more information or want to confirm that I am actually calling from the Gallup Organization you can speak to my supervisor on <TOLL FREE NUMBER>.

<< INT. IF RESPONDENT ASKS FOR THAT NUMBER: >> May I call you back after you'd had a chance to call that number?

- 1) Respondent is willing to co-operate
- 2) Respondent asks for telephone number and wants to make appointment
- 3) Respondent can be called back
- 4) Respondent refuses co-operation (SOFT refusal)
- 5) Respondent refuses co-operation (HARD refusal)

If answer is equal to code 4 or 5, then end of questionnaire
If answer is equal to code 2 or code 3, then make a call-back
Else continue with question 5.

Q10 According to my instructions, I have to interview the person, aged 16 or over, with the most recent birthday in your household - who would that be? ... Can you please ask him/her whether he/she is willing to come to the phone?

<<INT: IF PERSON NOT AVAILABLE:>> Can you tell me at what time I have the best chance of getting him/her on the phone?

Continue with question 15

Q15. <<INT: QUESTIONS TO MEMBER OF HOUSEHOLD WITH THE LAST BIRTHDAY, AGED 16 OR ABOVE >>

Good morning/afternoon/evening. My name is _____, calling from the Gallup Organization.

This survey is part of an international project to measure the safety of people in many European and non-European countries - we have questions about your outlook on life, your health, and the effects of crime on people's lives. So is that ok if I ask you some questions for the survey? I'll be as quick as I can in gathering your opinions and your answers will, of course, be treated confidentially and anonymously.

<< INT. IF RESPONDENT IS SUSPICIOUS OR DOUBTFUL: >> If you'd like more information or want to confirm that I am actually calling from the Gallup Organization you can speak to my supervisor on <TOLL FREE NUMBER>.

<< INT. IF RESPONDENT ASKS FOR THAT NUMBER: >> May I call you back after you'd had a chance to call that number?

- 1) Respondent is willing to co-operate
- 2) Respondent asks for telephone number and wants to make appointment
- 3) Respondent can be called back
- 4) Respondent refuses co-operation (SOFT refusal)
- 5) Respondent refuses co-operation (HARD refusal)

If answer is equal to code 4 or 5, then end of questionnaire
If answer is equal to code 2 or code 3, then make a call-back
Else continue with question 16.

<< IF SAMPLE CODE = 11 or 12 >>

S1A. Are you a permanent resident of <COUNTRY>?

- 1 - yes
- 2 - no -----> THANK AND TERMINATE

<< IF SAMPLE CODE = 11 or 12 >>

S2. Can I ask you first about your place of residence, the city where you live?

- 1 - <CAPITAL CITY>
- 2 - other town, city; INTERVIEWER WRITE IN: _____

<< IF SAMPLE CODE = 21 or 22 >>

S1B. Are you a permanent resident of <CAPITAL CITY>?

- 1 - yes
- 2 - no -----> THANK AND TERMINATE

Q16. << INT: NOTE DOWN THE SEX OF RESPONDENT WITHOUT ASKING>>

- 1) Male
- 2) Female

GENERAL ASSESSMENTS

[:BLOCK TO BE ASKED FROM THE TOTAL SAMPLE:]

So, let's get started.

(EUROBAROMETER - ASK 'GA1A' IF SAMPLE CODE = 11 OR 21, ROTATE 'GA1B' and 'GA1C' IF SAMPLE CODE = 12 OR 22)

GA1A. On the whole, how satisfied are you with your life in general? Would you say you are...?

- 1 - Very satisfied
- 2 - Fairly satisfied
- 3 - Not very satisfied
- 4 - Not at all satisfied

- 9 - DK / no opinion (spontaneous)
- 8 - Refusal (spontaneous)

GA1B. On the whole, how satisfied or dissatisfied are you with your life in general? Would you say you are...?

- 1 - Very satisfied
- 2 - Fairly satisfied
- 3 - Not very satisfied
- 4 - Not at all satisfied

- 9 - DK / no opinion (spontaneous)
- 8 - Refusal (spontaneous)

GA1C. On the whole, how satisfied or dissatisfied are you with your life in general? Would you say you are...?

- 4 - Not at all satisfied
- 3 - Not very satisfied
- 2 - Fairly satisfied
- 1 - Very satisfied

- 9 - DK / no opinion (spontaneous)
- 8 - Refusal (spontaneous)

(SF-8 ROTATE G2A AND G2B)

GA2A. Overall how would you rate your health?

- 5 - Excellent
- 4 - Very good
- 3 - Good
- 2 - Fair
- 1 - Poor

- 9 - DK / no opinion (spontaneous)
- 8 - Refusal (spontaneous)

GA2B. Overall how would you rate your health?

- 1 - Poor
- 2 - Fair
- 3 - Good
- 4 - Very good
- 5 - Excellent

- 9 - DK / no opinion (spontaneous)
- 8 - Refusal (spontaneous)

(EVS - ROTATE G3A AND G3B)

GA3A. Taking all things together, would you say you are:

- 1 - Very happy
- 2 - Quite happy
- 3 - Not very happy
- 4 - Not at all happy

- 9 - DK / no opinion (spontaneous)
- 8 - Refusal (spontaneous)

GA3B. Taking all things together, would you say you are:

- 4 - Not at all happy
- 3 - Not very happy
- 2 - Quite happy
- 1 - Very happy

- 9 - DK / no opinion (spontaneous)
- 8 - Refusal (spontaneous)

(ICVS - ASK 'GA4A' IF SAMPLE CODE = 11 OR 21, ROTATE 'GA4B' and 'GA4C' IF SAMPLE CODE = 12 OR 22)

GA4A. How safe do you feel walking alone in your area after dark? Do you feel ...

<< INT. IF RESPONDENT SAYS "NEVER GOES OUT", STRESS: >> **How would you feel ...**

- 1 - Very safe
- 2 - Fairly safe
- 3 - Bit unsafe
- 4 - Very unsafe

- 9 - DK / no opinion (spontaneous)
- 8 - Refusal (spontaneous)

GA4B. How safe or unsafe do you feel walking alone in your area after dark? Do you feel ...

<< INT. IF RESPONDENT SAYS "NEVER GOES OUT", STRESS: >> **How would you feel ...**

- 1 - Very safe
- 2 - Fairly safe
- 3 - Bit unsafe
- 4 - Very unsafe

- 9 - DK / no opinion (spontaneous)
- 8 - Refusal (spontaneous)

**GA4C. How safe or unsafe do you feel walking alone in your area after dark?
Do you feel ...**
<< INT. IF RESPONDENT SAYS "NEVER GOES OUT", STRESS: >> **How would you
feel ...**

- 4 - Very unsafe
- 3 - Bit unsafe
- 2 - Fairly safe
- 1 - Very safe

- 9 - DK / no opinion (spontaneous)
- 8 - Refusal (spontaneous)

(ECSS - ROTATE G5A AND G5B

**GA5A. How often do you think of the possibility of becoming a victim of
crime and how to avoid it?**

- 1 - Often
- 2 - Sometimes
- 3 - Rarely
- 4 - Never

- 9 - DK/NA (spontaneous)
- 8 - Refusal (spontaneous)

**GA5B. How often do you think of the possibility of becoming a victim of
crime and how to avoid it?**

- 4 - Never
- 3 - Rarely
- 2 - Sometimes
- 1 - Often

- 9 - DK/NA (spontaneous)
- 8 - Refusal (spontaneous)

LOCATION OF THE INTERVIEW

[: ASK ONLY IF SAMPLE CODE = 21 OR 22 :]

**LOC1. A lot of crime is connected to our location and safety changes from
neighbourhood to neighbourhood. In order to understand our results in a
geographical context, we would like you to tell us the address where you
live. This information will only be used to put our results on the map and
to show where the problem areas may or may not be. All we need is the
street and a house number - we are not interested in anything that is more
detailed or specific, such as the floor, or your apartment number.**

- 1) STREET NAME: _____
<< INT: ASK THE RESPONDENT TO SPELL THE NAME OF THE STREET >>

- 2) STREET TYPE (avenue, street, square, etc.): _____

- 3) DOOR NUMBER: _____
<< INT: RECORD THE NUMBER ONLY, EXCLUDE ANY NON-NUMERIC INFORMATION,
SO '5B' SHALL BE RECORDED AS '5'. IF RESPONDENT IS RELUCTANT TO TELL,
ENCOURAGE HER OR HIM TO GIVE A NUMBER THAT IS CLOSE TO WHERE THEY
RESIDE, BUT IS NOT SUFFICIENT TO IDENTIFY THEM. >>:

- 5) Postal CODE: _____
<< INT PRESS "99" FOR ZIP CODE IF REFUSED TO ANSWER >>

<< IF REFUSED TO ANSWER LOC1. >>

LOC2. I understand your concerns. Would you then just give us the street name, and the closest intersection, so we can have an idea which area we are in?

1) RESP. STREET NAME: _____

<< INT: ASK THE RESPONDENT TO SPELL THE NAME OF THE STREET >>

2) RESP. STREET TYPE (avenue, street, square, etc.): _____

3) INTERSECTING STREET NAME: _____

<< INT: ASK THE RESPONDENT TO SPELL THE NAME OF THE STREET >>

4) INTERSECTING TYPE (avenue, street, square, etc.): _____

5) Postal CODE: _____

<< IF REFUSED TO ANSWER LOC2. >>

LOC3. How about your postal code? Would you please tell us the postal code of the area you live in?

5) Postal CODE: _____

SCREENERS

[:BLOCK TO BE ASKED FROM THE TOTAL SAMPLE:]

CAR OWNERSHIP

Q20. I shall start with some questions about crimes involving cars, and so I first need to ask you about car ownership.

Over the past five years, which is since [:CURRENT YEAR - 5 YEARS:], has anyone in your household had a car, van or truck for private use?

- 1) Yes
- 2) No

- 9) Refused (spontaneous)

If answer is equal to code 2 or 9, then continue with question 25.
Else continue with question 21.

Q21. How many vehicles has your household had use of for most of the time?

- 1) one
- 2) two
- 3) three
- 4) four
- 5) five or more

- 9) Refused (spontaneous)

Continue with question 25.

MOTORCYCLE OWNERSHIP

Q25. Has anyone in your household owned a moped, scooter, motorcycle over the past five years?

- 1) Yes
- 2) No

- 9) Refused (spontaneous)

If answer is equal to code 2 or 9, then continue with question 30.
Else continue with question 26.

Q26. And how many such vehicles has your household had use of for most of the time?

- 1) one
- 2) two
- 3) three
- 4) four
- 5) five or more

- 9) Refused (spontaneous)

Continue with question 30.

BICYCLE OWNERSHIP

Q30. Has anyone in your household owned a bicycle over the past five years
<< INT: INCLUDE CHILDREN'S BICYCLES >>

- 1) Yes
- 2) No

- 9) Refused (spontaneous)

If answer is equal to code 2 or 9, then continue with question 32.
Else continue with question 31.

Q31. And how many bicycles has your household had use of for most of the time?

- 1) one
- 2) two
- 3) three
- 4) four
- 5) five or more

- 9) Refused (spontaneous)

Continue with question 32.

Q32. I now want to ask you about crimes you or your household may have experienced during the past five years, which is since [:CURRENT YEAR - 5 YEARS:]. It is sometimes difficult to remember such incidents so I will read the questions slowly and I would like you to think carefully about them.

Continue with question 35.

THEFT OF CARS SCREENER

If question 20 is not equal to code 1, then continue with question 50.

Q35. Over the past five years have you or other members of your household had any of their cars/vans/trucks stolen? Please take your time to think about it.

- 1) yes
- 2) no

- 9) don't know (spontaneous)

Continue with question 40

THEFT FROM CARS SCREENER

Q40. Apart from this, over the past five years have you or have members of your household been the victim of a theft of a car radio, or something else which was left in your car, or theft of a part of the car, such as a car mirror or wheel?

<< INT: VANDALISM MUST NOT BE REPORTED; IF THE CAR ITSELF WAS STOLEN AS WELL, THIS SHOULD HAVE BEEN REPORTED BEFORE. OTHER THEFTS FROM THE CAR WHEN IT WAS TAKEN MUST NOT BE REPORTED HERE >>

- 1) yes
- 2) no

- 9) don't know (spontaneous)

Continue with question 50

THEFT OF MOTORCYCLES SCREENER

If question 25 is not equal to code 1, then continue with question 55

Q50. Over the past five years have you or other members of your household had any of their mopeds/scooters/motorcycles stolen?

- 1) yes
- 2) no

- 9) don't know (spontaneous)

BICYCLE THEFT SCREENER

If question 30 is not equal to code 1, then continue with question 60, else continue with question 55

Q55. Over the past five years have you or other members of your household had any of their bicycles stolen?

<< INT. INCLUDE CHILDREN'S BICYCLE >>

- 1) yes
- 2) no

- 9) don't know (spontaneous)

Continue with question 60

BURGLARY/HOUSEBREAKING SCREENER

Q60. Over the past five years, did anyone actually get into your home without permission, and steal or try to steal something? I am not including here thefts from garages, sheds or lock-ups.

<<INT. INCLUDE CELLARS, DO NOT COUNT BURGLARIES IN SECOND HOUSES. EXCLUDE UNSUCCESSFUL ATTEMPTS, I.E. DAMAGE TO LOCKS, DOORS OR WINDOWS OR SCRATCHES AROUND THE LOCK >>

- 1) yes
- 2) no

- 9) don't know (spontaneous)

Continue with question 65

ATTEMPTED BURGLARY/HOUSEBREAKING SCREENER

Q65. Apart from this, over the past five years, do you have any evidence that someone tried to get into your home unsuccessfully. For example, damage to locks, doors or windows or scratches around the lock?

- 1) yes
- 2) no

- 9) don't know (spontaneous)

Continue with question 66

Q66. Next I want to ask you some questions about what may have happened to you personally. Things that you have mentioned already or which happened to other members of your household must not be mentioned now.

Continue with question 70

ROBBERY SCREENER

Q70. Over the past five years has anyone stolen something from you by using force or threatening you, or did anybody try to steal something from you by using force or threatening force.

<< INT. PICKPOCKETING MUST BE REPORTED UNDER THE NEXT QUESTION >>

- 1) yes
- 2) no

- 9) don't know (spontaneous)

Continue with question 75

THEFT OF PERSONAL PROPERTY SCREENER

Q75. << INT. READ SLOWLY >>

Apart from theft involving force there are many other types of theft of personal property, such as pickpocketing or theft of a purse, wallet, clothing, jewellery, sports equipment. This can happen at one's work, at school, in a pub, on public transport, on the beach, or in the street. Over the past five years have you personally been the victim of any of these thefts?

- 1) yes
- 2) no

- 9) don't know (spontaneous)

Continue with question 76

Q76. I would now like to ask you some questions about crimes of violence of which you personally may have been the victim- again I can reassure you that survey is completely confidential and anonymous.

SEXUAL VICTIMISATION SCREENER

Q80. First, a rather personal question. People sometimes grab, touch or assault others for sexual reasons in a really offensive way. This can happen either at home, or elsewhere, for instance in a pub, on the street, at school, on public transport, in cinemas, on the beach, or at one's workplace. Over the past five years has anyone done this to you? Please take your time to think about it.

<< INT: INCLUDE DOMESTIC SEXUAL ASSAULTS >>

- 1) yes
- 2) no

- 9) don't know (spontaneous)

Continue with question 85

ASSAULTS/THREATS SCREENER

Q85. Apart from the incidents just covered, have you over the past five years been personally attacked or threatened by someone in a way that really frightened you, either at home or elsewhere, such as in a pub, in the street, at school, on public transport, on the beach, or at your workplace?

<< INT. INCLUDE DOMESTIC ASSAULTS >>

- 1) yes
- 2) no

- 9) don't know (spontaneous)

If question 85 is equal to code 1, then continue with question 86, Else
continue with question 85a

Q85a Take your time to consider: an incident of this sort might also have involved your partner, a family member or close friend. So apart from the incidents already covered, in the past five years have you been personally attacked or threatened by someone you know in a way that really frightened you?

- 1) yes
- 2) no

- 9) don't know (spontaneous)
- 10) refusal (spontaneous)

If no crimes mentioned continue with question 280. Else continue with question 86

Q86. I'll now go back to ask you about the crimes you said had happened to you or your household.

THEFT OF CAR - DETAILS

[:IF QUESTION 35 IS NOT EQUAL TO CODE 1, THEN CONTINUE WITH QUESTION 110.
ELSE CONTINUE WITH QUESTION 100:]

Q100. First of all, you mentioned the theft of a car. When did this happen? Was this ...

<< INT. READ OUT >>

<< INT. IF RESPONDENT HAS BEEN VICTIM MORE THAN ONCE, AND AT LEAST ONE TIME IN [:YEAR PRIOR TO CURRENT YEAR:]: TYPE IN 2) LAST YEAR ([:YEAR PRIOR TO CURRENT YEAR:])) >>

- 1) this year, i.e. since 1 January [:CURRENT YEAR:]
- 2) last calendar year, in [:YEAR PRIOR TO CURRENT YEAR:]
- 3) before then

- 9) don't know / can't remember / refused (spontaneous)

If answer is equal to code 2, then continue with question 101.
Else continue with question 102.

Q101. How often did it happen in [:YEAR PRIOR TO CURRENT YEAR:]?

- 1) once
- 2) twice
- 3) three times
- 4) four times
- 5) five times or more

- 9) don't know (spontaneous)

Continue with question 102

Q102. (The last time) did this theft happen at your own home, near your own home, elsewhere in your city or local area, at work, elsewhere in [COUNTRY], or did it happen abroad?

<< INT. IF VICTIM MORE THAN ONCE OVER THE PAST FIVE YEARS, ASK ABOUT THE LAST TIME THIS HAPPENED >>

<< INT. INCLUDE INCIDENTS THAT TOOK PLACE IN GARAGES, DRIVES ETC AS CODE 1 >>

- 1) at your own home
- 2) near your own home
- 3) elsewhere in city or local area
- 4) at work
- 5) elsewhere in [COUNTRY]
- 7) abroad

- 9) don't know (spontaneous)

Continue with question 103

Q103. (The last time this happened) was the car/van ever recovered?

- 1) yes
- 2) no

- 9) don't know (spontaneous)

Continue with question 104

Q104. (The last time this happened) did you or anyone else report the incident to the police?

- 1) yes
- 2) no

- 9) don't know (spontaneous)

Continue with question 105

Q105. Taking everything into account, how serious was the incident for you or your household. Was it very serious, fairly serious, or not very serious?

- 1) very serious
- 2) fairly serious
- 3) not very serious

- 9) don't know / refused (spontaneous)

Continue with question 110

THEFT FROM CARS - DETAILS

[:IF QUESTION 40 IS NOT EQUAL TO CODE 1 THEN CONTINUE WITH QUESTION 140:]

**Q110. The theft FROM your car that you mentioned, when did this happen?
Was it ...**

<< INT. READ OUT >>

<< INT. IF RESPONDENT HAS BEEN VICTIM MORE THAN ONCE, AND AT LEAST ONE TIME
IN [:YEAR PRIOR TO CURRENT YEAR:] TYPE IN 2) LAST YEAR ([:YEAR PRIOR TO
CURRENT YEAR:])

- 1) this year, i.e. since 1 January [:CURRENT YEAR:]
- 2) last calendar year, in ([:YEAR PRIOR TO CURRENT YEAR:])
- 3) before then

- 9) don't know / can't remember / refused (spontaneous)

If answer is equal to code 2 then continue with question 111
Else continue with question 112

Q111. How often did it happen in [:YEAR PRIOR TO CURRENT YEAR:]?

- 1) once
- 2) twice
- 3) three times
- 4) four times
- 5) five times or more

- 9) don't know (spontaneous)

Continue with question 112

Q112. (The last time) did this theft happen at your own home, near your own home, elsewhere in your city or local area, at work, elsewhere in [COUNTRY], or did it happen abroad?

<< INT. IF VICTIM MORE THAN ONCE OVER THE PAST FIVE YEARS, ASK ABOUT THE
LAST TIME THIS HAPPENED >>

<< INT. INCLUDE INCIDENTS THAT TOOK PLACE IN GARAGES, DRIVES ETC AS CODE 1
>>

- 1) at your own home
- 2) near your own home
- 3) elsewhere in city or local area
- 4) at work
- 5) elsewhere in [COUNTRY]
- 7) abroad

- 9) don't know (spontaneous)

Continue to question 113

Q113. (The last time this happened) did you or anyone else report that incident to the police?

- 1) yes
- 2) no

- 9) don't know (spontaneous)

If answer is equal to code 1 then continue with question 115
Else continue with question 119.

Q115. On the whole, were you satisfied with the way the police dealt with the matter?

- 1) yes (satisfied)
- 2) no (dissatisfied)

- 9) don't know (spontaneous)

If answer is equal to code 1 or code 9, continue with question 119.
If answer equal to code 2, continue with question 116.

Q116. For what reasons were you dissatisfied? You can give more than one reason.

<< INT. MULTIPLE ANSWERS ALLOWED - READ OUT>>

- 1) didn't do enough
- 2) were not interested
- 3) didn't find or apprehend the offender
- 4) didn't recover my property (goods)
- 5) didn't keep me properly informed
- 6) didn't treat me correctly/were impolite
- 7) were slow to arrive
- 8) other reasons

- 9) don't know (spontaneous)

Continue with question 119

Q119. Taking everything into account, how serious was the incident for you and your household. Was it very serious, fairly serious, or not very serious?

- 1) Very serious
- 2) Fairly serious
- 3) Not very serious

- 9) don't know / refused (spontaneous)

Continue with question 140

THEFT OF MOTORCYCLES - DETAILS

[:IF QUESTION 50 IS NOT EQUAL TO CODE 1 THEN CONTINUE WITH QUESTION 150:]

Q140. The theft of your moped/scooter/motorcycle that you mentioned, when did this happen? Was it ...

<< INT. READ OUT >>

<< INT. IF RESPONDENT HAS BEEN A VICTIM MORE THAN ONCE, AND AT LEAST ONE TIME IN [:YEAR PRIOR TO CURRENT YEAR:], TYPE IN 2) LAST YEAR ([:YEAR PRIOR TO CURRENT YEAR:]) >>

- 1) this year, i.e. since 1 January [:CURRENT YEAR:]
- 2) last calendar year, in ([:YEAR PRIOR TO CURRENT YEAR:])
- 3) before then

- 9) don't know / can't remember / refused (spontaneous)

If answer is equal to code 2 then continue with question 141
Else continue with question 142

Q141. How often did it happen in [:YEAR PRIOR TO CURRENT YEAR:]?

- 1) once
- 2) twice
- 3) three times
- 4) four times
- 5) five times or more

- 9) don't know (spontaneous)

Continue with question 142

Q142. (The last time) did this theft happen at your own home, near your own home, elsewhere in your city or local area, at work, elsewhere in [COUNTRY], or did it happen abroad?

<< INT. IF VICTIM MORE THAN ONCE OVER THE PAST FIVE YEARS, ASK ABOUT THE LAST TIME THIS HAPPENED >>

<< INT. INCLUDE INCIDENTS THAT TOOK PLACE IN GARAGES, DRIVES ETC AS CODE 1 >>

- 1) at your own home
- 2) near your own home
- 3) elsewhere in city or local area
- 4) at work
- 5) elsewhere in [COUNTRY]
- 7) abroad

- 9) don't know (spontaneous)

Continue with question 143

Q143. (The last time this happened) did you or anyone else report it to the police?

- 1) yes
- 2) no

- 9) don't know (spontaneous)

Continue with question 144

Q144. Taking everything into account, how serious was the incident for you and your household. Was it very serious, fairly serious, or not very serious?

- 1) Very serious
- 2) Fairly serious
- 3) Not very serious

- 9) don't know / refused (spontaneous)

Continue with question 150

BICYCLE THEFT - DETAILS

[:IF QUESTION 55 NOT EQUAL TO CODE 1 THAN CONTINUE WITH QUESTION 160:]

Q150. The bicycle theft you mentioned, when did this happen? Was it

<< INT. READ OUT >>

<< INT. IF RESPONDENT HAS BEEN A VICTIM MORE THAN ONCE, AND AT LEAST ONE TIME IN [:YEAR PRIOR TO CURRENT YEAR:], TYPE 2) LAST YEAR ([:YEAR PRIOR TO CURRENT YEAR:])

- 1) this year, i.e. since 1 January [:CURRENT YEAR:]
- 2) last calendar year, in ([:YEAR PRIOR TO CURRENT YEAR:])
- 3) before then

- 9) don't know / can't remember / refused (spontaneous)

If answer is equal to code 2 then continue with question 151
Else continue with question 152

Q151. How often did it happen in [:YEAR PRIOR TO CURRENT YEAR:]?

- 1) once
- 2) twice
- 3) three times
- 4) four times
- 5) five times or more

- 9) don't know (spontaneous)

Continue with question 152

Q152. (The last time) did this theft happen at your own home, near your own home, elsewhere in your city or local area, at work, elsewhere in [COUNTRY], or did it happen abroad?

<< INT. IF VICTIM MORE THAN ONCE OVER THE PAST FIVE YEARS, ASK ABOUT THE LAST TIME THIS HAPPENED >>

<< INT. INCLUDE INCIDENTS THAT TOOK PLACE IN GARAGES, DRIVES ETC AS CODE 1 >>

- 1) at your own home
- 2) near your own home
- 3) elsewhere in city or local area
- 4) at work
- 5) elsewhere in [COUNTRY]
- 7) abroad

- 9) don't know (spontaneous)

Continue with question 153

Q153. (The last time this happened) did you or anyone else report it to the police?

- 1) yes
- 2) no

- 9) don't know (spontaneous)

Continue with question 154

Q154. Taking everything into account, how serious was the incident for you and your household. Was it very serious, fairly serious, or not very serious?

- 1) Very serious
- 2) Fairly serious
- 3) Not very serious

- 9) don't know / refused (spontaneous)

Continue with question 160

BURGLARY/HOUSEBREAKING - DETAILS

[: IF QUESTION 60 IS NOT EQUAL TO CODE 1 THEN CONTINUE WITH QUESTION 180.
ELSE CONTINUE WITH QUESTION 160:]

Q160. You said that someone got into your home without permission and stole or tried to steal something in the last five years. When did this happen? Was it

<< INT. READ OUT >>

<< INT. IF RESPONDENT HAS BEEN VICTIM MORE THAN ONCE, AND AT LEAST ONE TIME IN [:YEAR PRIOR TO CURRENT YEAR:]; TYPE IN 2) LAST YEAR ([:YEAR PRIOR TO CURRENT YEAR:]) >>

- 1) this year, i.e. since 1 January [:CURRENT YEAR:]
- 2) last calendar year, in ([:YEAR PRIOR TO CURRENT YEAR:])
- 3) before then

- 9) don't know / can't remember / refused (spontaneous)

If answer is equal to code 2 then continue with question 161.
Else continue with question 162.

Q161. How often did it happen in [:YEAR PRIOR TO CURRENT YEAR:]?

- 1) once
- 2) twice
- 3) three times
- 4) four times
- 5) five times or more

- 9) don't know (spontaneous)

Continue with question 161i

Q161a. (NEW) (The last time this happened), was any member of your household at home?

<<INT. IF VICTIM MORE THAN ONCE OVER THE PAST FIVE YEARS, ASK ABOUT THE LAST TIME THIS HAPPENED >>

- 1) yes
- 2) no

- 9) don't know (spontaneous)

If answer is equal to code 1 then continue with question 161ii
Else continue with question 162

Q161b. (NEW) The last time this happened) was any member of your household aware of the presence of the burglars?

- 1) yes
- 2) no

- 9) don't know (spontaneous)

Continue with question 162

Q162. (The last time this happened) was anything actually stolen?

<< INT. IF VICTIM MORE THAN ONCE OVER THE PAST FIVE YEARS, ASK ABOUT THE LAST TIME THIS HAPPENED >>

- 1) yes
- 2) no

- 9) don't know (spontaneous)

If answer is equal to code 2 or 9 then continue with question 166
Else continue with question 163.

Q163. What do you estimate was the approximate value of the property stolen, including the value of the property damaged (the last time this happened)?

<< INT. WRITE IN COST, EVEN IF ONLY A ROUGH ESTIMATE >>

<< INT. IF RESPONDENT UNCLEAR, ASK FOR REPLACEMENT VALUE OR REPAIR COSTS>>

_____ EUR / local currency

9999999 - DK/refused (spontaneous)

Continue with question 166

Q166. Did you or anyone else report the last burglary/housebreaking to the police?

- 1) yes
- 2) no

- 9) don't know (spontaneous)

If answer is equal to code 1 then continue with question 168.
If answer is equal to code 2 then continue with question 170.
Else continue with question 172.

Q168. On the whole, were you satisfied with the way the police dealt with the matter?

- 1) yes, satisfied
- 2) no, dissatisfied

- 9) don't know (spontaneous)

If answer is equal to code 1 or to code 9, then continue with question 172.
If answer is equal to code 2 then continue with question 169.

Q169. For what reasons were you dissatisfied? You can give more than one reason.

<< INT. MULTIPLE ANSWERS ALLOWED - READ OUT >>

- 1) didn't do enough
- 2) were not interested
- 3) didn't find or apprehend the offender
- 4) didn't recover my property (goods)
- 5) didn't keep me properly informed
- 6) didn't treat me correctly/were impolite
- 7) were slow to arrive
- 8) other reasons

- 9) don't know (spontaneous)

Continue question 172

Q170. Why didn't you report it?

<< INT. IF NO CLEAR ANSWER: >> **Can you tell me a little more?**

<< INT. DO NOT READ OUT, MULTIPLE ANSWERS ALLOWED >>

- 1) not serious enough/no loss/kid's stuff
- 2) solved it myself/perpetrator known to me
- 3) inappropriate for police/police not necessary
- 4) reported to other authorities instead
- 5) My family resolved it
- 6) no insurance
- 7) police could do nothing/lack of proof
- 8) police won't do anything about it
- 9) fear/dislike of the police/no involvement wanted with police
- 10) didn't dare (for fear of reprisal)

- 11) other reasons
- 12) don't know

Continue with question 172

Q172. Taking everything into account, how serious was the incident for you and your household. Was it very serious, fairly serious, or not very serious?

- 1) Very serious
- 2) Fairly serious
- 3) Not very serious

- 9) don't know / refused (spontaneous)

If code 1 at question 166 continue with question 173.
Else continue with question 180.

Q173. In some countries, agencies have been set up to help victims of crime by giving information, or practical or emotional support. Did you or anyone else in your household have any contact with such a specialised agency after this incident?

- 1) Yes
- 2) No

- 9) Don't know (spontaneous)

If answer is equal to code 2, continue with question 174
Else continue with question 180

Q174. Do you feel the services of a specialised agency to help victims of crime would have been useful for you or anyone else in your household after this incident?

- 1) No, not useful
- 2) Yes useful

- 9) Don't know (spontaneous)

ATTEMPTED BURGLARY/HOUSEBREAKING - DETAILS

[:IF QUESTION 65 IS NOT EQUAL TO CODE 1 THEN CONTINUE WITH QUESTION 190.
ELSE CONTINUE WITH QUESTION 180:]

Q180. You mentioned an incident when someone tried to get into your home but didn't succeed. When did this happen? Was it ...

<< INT. READ OUT>>

<< INT. IF RESPONDENT HAS BEEN VICTIM MORE THAN ONCE, AND AT LEAST ONE TIME IN [:YEAR PRIOR TO CURRENT YEAR:]: TYPE IN 2) LAST YEAR ([:YEAR PRIOR TO CURRENT YEAR:])>>

- 1) this year, i.e. since 1 January [:CURRENT YEAR:]
- 2) last calendar year, in ([:YEAR PRIOR TO CURRENT YEAR:])
- 3) before then

- 9) don't know / can't remember / refused (spontaneous)

If answer is equal to code 2 then continue with question 181
Else continue with question 182

Q181. How often did it happen in [:YEAR PRIOR TO CURRENT YEAR:]?

- 1) once
- 2) twice
- 3) three times
- 4) four times
- 5) five times or more

- 9) don't know (spontaneous)

Continue with question 182

Q182. (The last time this happened) did you or anyone else report the attempted burglary to the police?

<< INT. IF VICTIM MORE THAN ONCE OVER THE PAST FIVE YEARS, ASK ABOUT THE LAST TIME THIS HAPPENED >>

- 1) yes
- 2) no

- 9) don't know (spontaneous)

Continue with question 183

Q183. Taking everything into account, how serious was the incident for you or your household. Was it very serious, fairly serious, or not very serious?

- 1) very serious
- 2) fairly serious
- 3) not very serious

- 9) don't know / refused (spontaneous)

Continue with question 190

ROBBERY - DETAILS

[:IF QUESTION 70 IS NOT EQUAL TO CODE 1 THEN CONTINUE WITH QUESTION 210.
ELSE CONTINUE WITH QUESTION 190:]

Q190. You mentioned an incident when someone stole something from you or tried to steal something from you using force or threatening to use force. When did this happen? Was it ...

<< INT. READ OUT >>

<< INT. IF RESPONDENT HAS BEEN VICTIM MORE THAN ONCE, AND AT LEAST ONE TIME IN [:YEAR PRIOR TO CURRENT YEAR:]: TYPE IN 2) LAST YEAR ([:YEAR PRIOR TO CURRENT YEAR:])>>

- 1) this year, i.e. since 1 January [:CURRENT YEAR:]
- 2) last calendar year, in ([:YEAR PRIOR TO CURRENT YEAR:])
- 3) before then

- 9) don't know / can't remember / refused (spontaneous)

If answer is equal to code 2 then continue with question 191
Else continue with question 192.

Q191. How often did it happen in [:YEAR PRIOR TO CURRENT YEAR:]?

- 1) once
- 2) twice
- 3) three times
- 4) four times
- 5) five times or more

- 9) don't know (spontaneous)

Continue with question 192

Q192. (The last time) did this theft with force happen at your own home, near your own home, elsewhere in your city or local area, at work, elsewhere in [COUNTRY], or did it happen abroad?

<< INT. IF VICTIM MORE THAN ONCE OVER THE PAST FIVE YEARS, ASK ABOUT THE LAST TIME THIS HAPPENED >>

<< INT. INCLUDE INCIDENTS THAT TOOK PLACE IN GARAGES, DRIVES ETC AS CODE 1 >>

- 1) at your own home
- 2) near your own home
- 3) elsewhere in city or local area
- 4) at work
- 5) elsewhere in [COUNTRY]
- 7) abroad

- 9) don't know (spontaneous)

Continue with question 195

Q195. Did (any of) the offender(s) have a knife, a gun, another weapon or something used as a weapon?

- 1) yes
- 2) no

- 9) don't know (spontaneous)

If answer is equal to code 1 then continue with question 196
Else continue with question 198.

Q196. What was it?

- 1) knife
- 2) gun
- 3) other weapon/stick
- 4) something used as a weapon

- 9) don't know (spontaneous)

If answer is equal to code 2, then continue with question 196a, else 197

NW Q196a Was it a handgun or a long gun?

<<INT. LONG GUNS INCLUDE SHOTGUNS, RIFLES OR MACHINEGUNS>>

- 1) handgun
- 2) long gun (rifle, machinegun)
- 3) don't know

Continue with question 197

Q197. Was the weapon actually used?

<< INT. COUNT WEAPON AS USED:

- KNIFE/OTHER WEAPON/STICK: THREATENED WITH IT, OR VICTIM IN PHYSICAL CONTACT WITH THE WEAPON
- GUN: THREATENED WITH IT OR BULLET FIRED >>

- 1) yes
- 2) no

Continue with question 198

Q198. Did the offender actually steal something from you?

- 1) yes
- 2) no

- 9) don't know (spontaneous)

Continue with question 199

Q199. (The last time this happened) did you or anyone else report the robbery to the police?

- 1) yes
- 2) no

- 9) don't know (spontaneous)

If answer is equal to code 1 then continue with question 201.
Else continue with question 205

Q201. On the whole, were you satisfied with the way the police dealt with the matter?

- 1) yes, satisfied
- 2) no, dissatisfied

- 9) don't know (spontaneous)

If answer is equal to code 1 or to code 9, then continue with question 205
If answer equal to code 2 continue with question 202

Q202. For what reasons were you dissatisfied? You can give more than one reason.

<< INT. MULTIPLE ANSWERS ALLOWED - READ OUT >>

- 1) didn't do enough
- 2) were not interested
- 3) didn't find or apprehend the offender
- 4) didn't recover my property (goods)
- 5) didn't keep me properly informed
- 6) didn't treat me correctly/were impolite
- 7) were slow to arrive
- 8) other reasons

- 9) don't know (spontaneous)

Continue with question 205

Q205. Taking everything into account, how serious was the incident for you. Was it very serious, fairly serious, or not very serious?

- 1) Very serious
- 2) Fairly serious
- 3) Not very serious

- 9) don't know / refused (spontaneous)

If code 1 at question 199 continue with question 206
Else continue with question 210

Q206. In some countries, agencies have been set up to help victims of crime by giving information, or practical or emotional support. Did you or anyone else in your household have any contact with such a specialised agency after this incident?

- 1) yes
- 2) no

- 9) Don't know (spontaneous)

If answer is equal to code 2, continue with question 207
Else continue with question 210.

Q207. Do you feel the services of a specialised agency to help victims of crime would have been useful for you after this incident?

- 1) no, not useful
- 2) yes useful

- 9) don't know (spontaneous)

THEFT OF PERSONAL PROPERTY - DETAILS

[:IF QUESTION 75 IS NOT EQUAL TO CODE 1 CONTINUE WITH QUESTION 220. ELSE CONTINUE TO QUESTION 210:]

Q210. Regarding the theft of personal property that you mentioned, did this happen...

<< INT. IF RESPONDENT HAS BEEN A VICTIM MORE THAN ONCE, ASK IF THIS HAPPENED AT LEAST ONE TIME IN [:YEAR PRIOR TO CURRENT YEAR:] : TYPE ON 2) LAST YEAR ([:YEAR PRIOR TO CURRENT YEAR:]) >>

- 1) this year, i.e. since 1 January [:CURRENT YEAR:]
- 2) last calendar year, in ([:YEAR PRIOR TO CURRENT YEAR:])
- 3) before then

- 9) don't know / can't remember / refused (spontaneous)

If answer is equal to code 2 then continue with question 211
Else continue with question 212

Q211. How often did it happen in [:YEAR PRIOR TO CURRENT YEAR:]?

- 1) once
- 2) twice
- 3) three times
- 4) four times
- 5) five times or more

- 9) don't know (spontaneous)

Continue with question 212

Q212. (The last time) did this theft happen at your own home, near your own home, elsewhere in your city or local area, at work, elsewhere in [COUNTRY], or did it happen abroad?

<< INT. IF VICTIM MORE THAN ONCE OVER THE PAST FIVE YEARS, ASK ABOUT THE LAST TIME THIS HAPPENED >>

<< INT. INCLUDE INCIDENTS THAT TOOK PLACE IN GARAGES, DRIVES ETC AS CODE 1 >>

- 1) at your own home
- 2) near your own home
- 3) elsewhere in city or local area
- 4) at work
- 5) elsewhere in [COUNTRY]
- 7) abroad

- 9) don't know (spontaneous)

Continue with question 213

Q213. (The last time this happened) were you holding or carrying what was stolen (e.g., was it a case of pickpocketing?)

- 1) yes
- 2) no

- 9) don't know (spontaneous)

Continue with question 214

Q214. (The last time) did you or anyone else report that incident to the police?

- 1) yes
- 2) no

- 9) don't know (spontaneous)

Continue with question 215

Q215. Taking everything into account, how serious was the incident for you. Was it very serious, fairly serious, or not very serious?

- 1) very serious
- 2) fairly serious
- 3) not very serious

- 9) don't know / refused (spontaneous)

Continue with question 220

SEXUAL INCIDENTS - DETAILS

[:IF QUESTION 80 IS NOT EQUAL TO CODE 1 THEN CONTINUE WITH QUESTION 250:]

Q220. You mentioned that you had been a victim of a sexual offence. Could I ask you about this. When did this happen? Was it ...

<< INT. READ OUT >>

<< INT. IF RESPONDENT HAS BEEN VICTIM MORE THAN ONCE, AND AT LEAST ONE TIME IN [:YEAR PRIOR TO CURRENT YEAR:]: TYPE IN 2) LAST YEAR ([:YEAR PRIOR TO CURRENT YEAR:]) >>

- 1) this year, i.e. since 1 January [:CURRENT YEAR:]
- 2) last calendar year, in ([:YEAR PRIOR TO CURRENT YEAR:])
- 3) before then

- 9) don't know / can't remember / refused (spontaneous)

If answer is equal to code 2 then continue with question 221
Else continue with question 222

Q221. How often did it happen in [:YEAR PRIOR TO CURRENT YEAR:]?

- 1) once
- 2) twice
- 3) three times
- 4) four times
- 5) five times or more

- 9) don't know (spontaneous)

Continue with question 222

Q222. (The last time) did this incident happen at your own home, near your own home, elsewhere in your city or local area, at work, elsewhere in [COUNTRY], or did it happen abroad?

<< INT: IF VICTIM MORE THAN ONCE OVER THE PAST FIVE YEARS, ASK ABOUT THE LAST TIME THIS HAPPENED >>

- 1) at your own home
- 2) near own home
- 3) elsewhere in city or local area
- 4) at work
- 5) elsewhere in [COUNTRY]
- 7) abroad

- 9) don't know (spontaneous)

Continue with question 229

Q229. Would you describe the last incident as a rape (forced intercourse), an attempted rape, an indecent physical assault or just as behaviour which you found offensive?

- 1) a rape
- 2) an attempted rape
- 3) indecent assault
- 4) offensive behaviour

- 9) don't know (spontaneous)

If answer is equal to code 4 or 9 then continue with question 250
Else continue with question 223

Q223. How many people were involved in committing the offence?

- 1) one
- 2) two
- 3) three or more people

- 9) don't know (spontaneous)

Continue with question 224

Q224. (About the last incident) did you know the offender(s) by name or by sight at the time of the offence?

<< INT. IF MORE THAN ONE OFFENDER, COUNT AS KNOWN IF AT LEAST ONE KNOWN >>
<< IF KNOWN BY SIGHT AND KNOWN BY NAME: RECORD KNOWN BY NAME >>

- 1) did not know offender
- 2) (at least one) known by sight
- 3) (at least one) known by name
- 4) did not see offender

- 9) don't know (spontaneous)

If answer is equal to code 3 then continue with question 225
Else continue with question 226

Q225. Were any of them your spouse, ex-spouse, partner, ex-partner, boyfriend, ex-boyfriend, a relative or a close friend, or was it someone you work with?

<< INT. MEANS RELATIONSHIP AT TIME OF THE OFFENCES>>
<< IF UNCLEAR, PROBE WHETHER EX-SPOUSE, EX-PARTNER, EX-BOYFRIEND AT TIME OF THE OFFENCE >>
<< MULTIPLE ANSWERS ALLOWED, MARK ALL THAT APPLY >>

- 1) spouse, partner, (at the time)
- 2) ex-spouse, ex-partner, (at the time)
- 3) boyfriend/girlfriend (at the time)
- 4) ex-boyfriend/ex-girlfriend (at the time)
- 5) relative
- 6) close friend
- 7) someone she/he works/worked with
- 8) none of these

- 9) refuses to say (spontaneous)

Continue with question 226

Q226. Did (any of) the offender(s) have a knife, a gun, another weapon or something used as a weapon?

- 1) yes
- 2) no

- 9) don't know (spontaneous)

If answer is equal to code 1 then continue with question 227
Else continue with question 230.

Q227. What was it?

- 1) knife
- 2) gun
- 3) other weapon/stick
- 4) something used as a weapon

- 9) don't know (spontaneous)

Continue with question 228

Q228. Was the weapon actually used?

<< INT. COUNT WEAPON AS USED:
- KNIFE/OTHER WEAPON/STICK: THREATENED WITH IT, OR VICTIM
IN PHYSICAL CONTACT WITH THE WEAPON
- GUN: THREATENED WITH IT OR BULLET FIRED >>

- 1) yes
- 2) no

Continue with question 230

Q230. <IF q229 = 1 or 2 START WITH:> The following question is asked for every sexual incident that people mention.

<ASK ALL:>

Taking everything into account, how serious was the incident for you? Was it very serious, fairly serious, or not very serious.

- 1) very serious
- 2) fairly serious
- 3) not very serious

- 9) don't know / refused (spontaneous)

Continue with question 231

Q231. Do you regard the incident as a crime?

- 1) yes
- 2) no

- 9) don't know (spontaneous)

Continue with question 232

Q232. Did you or anyone else report that incident to the police?

- 1) yes
- 2) no

- 9) don't know (spontaneous)

If answer is equal to code 1 then continue with question 234
Else continue with question250.

Q234. On the whole, were you satisfied with the way the police dealt with the matter?

- 1) yes (satisfied)
- 2) no (dissatisfied)

- 9) don't know (spontaneous)

If answer is equal to code 1 or to code 9 continue with 238
Else continue with question 235

Q235. For what reasons were you dissatisfied? You can give more than one reason.

<< INT. MULTIPLE ANSWERS ALLOWED - READ OUT >>

- 1) didn't do enough
- 2) were not interested
- 3) didn't find or apprehend the offender
- 4)
- 5) didn't keep me properly informed
- 6) didn't treat me correctly/were impolite
- 7) were slow to arrive
- 8) other reasons

- 9) don't know (spontaneous)

Continue with question 238

Q238. In some countries, agencies have been set up to help victims of crime by giving information, practical or emotional support. Did you or anyone else in your household have any contact with such a specialised agency after this incident?

- 1) yes
- 2) no

- 9) Don't know (spontaneous)

If answer is equal to code 2, continue with question 239
Else continue with question 250

Q239. Do you feel the services of a specialised agency to help victims of crime would have been useful for you after this incident?

- 1) no, not useful
- 2) yes useful

- 9) don't know (spontaneous)

Continue with question 250

ASSAULTS AND THREATS - DETAILS

[:IF QUESTION 85 IS NOT EQUAL TO CODE 1 THEN CONTINUE WITH QUESTION 280:]

Q250. Did this attack or threat that you mentioned happen...

<< INT. READ OUT >>

<< INT. IF RESPONDENT HAS BEEN VICTIM MORE THAN ONCE, AND AT LEAST ONE TIME IN [:YEAR PRIOR TO CURRENT YEAR:]: TYPE IN 2) LAST YEAR ([:YEAR PRIOR TO CURRENT YEAR:]) >>

- 1) this year, i.e. since 1 January [:CURRENT YEAR:]
- 2) last calendar year, in ([:YEAR PRIOR TO CURRENT YEAR:])
- 3) before then

- 9) don't know / can't remember / refused (spontaneous)

If answer is equal to code 2 then continue with question 251
Else continue with question 252

Q251. How often did it happen in [:YEAR PRIOR TO CURRENT YEAR:]?

- 1) once
- 2) twice
- 3) three times
- 4) four times
- 5) five times or more

- 9) don't know (spontaneous)

Continue with question 252

Q252. (The last time) did this incident happen at your own home, near your own home, elsewhere in your city or local area, at work, elsewhere in [COUNTRY], or did it happen abroad?

<< INT. IF VICTIM MORE THAN ONCE OVER THE PAST FIVE YEARS, ASK ABOUT THE LAST TIME THIS HAPPENED >>

- 1) at your own home
- 2) near your own home
- 3) elsewhere in city or local area
- 4) at work
- 5) elsewhere in [COUNTRY]
- 7) abroad

- 9) don't know (spontaneous)

Continue with question 253

Q253. How many people were involved in committing the offence?

- 1) one
- 2) two
- 3) three or more people

- 9) don't know (spontaneous)

Continue with question 254

Q254. (About the last incident) did you know the offender(s) by name or by sight at the time of the offence?

<< INT. IF MORE THAN ONE OFFENDER, COUNT IF KNOWN IF AT LEAST ONE KNOWN >>
<< IF KNOWN BY SIGHT AND KNOWN BY NAME: RECORD KNOWN BY NAME>>

- 1) did not know offender
- 2) (at least one) known by sight
- 3) (at least one) known by name
- 4) did not see offender

- 9) don't know (spontaneous)

If answer is equal to code 3 then continue with question 255
Else continue with question 256

Q255. Were any of them your spouse, ex-spouse, partner, ex-partner, dating partner, ex-dating partner, a relative or a close friend, or someone you work with?

<< INT. MEANS RELATIONSHIP AT TIME OF THE OFFENCES>>
<< IF UNCLEAR, PROBE WHETHER EX-SPOUSE, EX-PARTNER, EX-BOYFRIEND AT TIME OF THE OFFENCE >>
<< INT. MULTIPLE ANSWERS ALLOWED >>

- 1) spouse, partner, (at the time)
- 2) ex-spouse, ex-partner, (at the time)
- 3) boyfriend/girlfriend (at the time)
- 4) ex-boyfriend/ex-girlfriend (at the time)
- 5) relative
- 6) close friend
- 7) someone he/she works/worked with

- 8) none of these

- 9) refuses to say (spontaneous)

Continue with question 256

Q256. Can you tell me what happened, were you just threatened, or was force actually used?

- 1) just threatened
- 2) force used
- 9) don't know (spontaneous)

If answer is equal to code 1 or code 2 then continue with question 257
Else continue with question 262

Q257. Did (any of) the offender(s) have a knife, a gun, another weapon or something used as a weapon?

- 1) yes
- 2) no

- 9) don't know (spontaneous)

If answer is equal to code 1 then continue with question 258
Else continue with question 260

Q258. What was it?

- 1) knife
- 2) gun
- 3) other weapon/stick
- 4) something used as a weapon

- 9) don't know (spontaneous)

Continue with question 259

Q259. Was the weapon actually used?

<<INT. COUNT WEAPON AS USED:

- KNIFE/OTHER WEAPON/STICK: THREATENED WITH IT, OR VICTIM IN PHYSICAL CONTACT WITH THE WEAPON
- GUN: THREATENED WITH IT OR BULLET FIRED >>

- 1) yes
- 2) no

Continue with question 260

Q260. Did you suffer an injury as a result?

- 1) yes
- 2) no

If answer is equal to code 2 then continue with question 262
Else continue with question 261

Q261. Did you see a doctor or any other medical professional as a result?

- 1) yes
- 2) no

Continue with question 262

Q262. Did you or anyone else report that last incident to the police?

- 1) yes
- 2) no

- 9) don't know (spontaneous)

If answer is equal to code 1 then continue with question 264

Else continue with question 268.

Q264. On the whole, were you satisfied with the way the police dealt with the matter?

- 1) yes (satisfied)
- 2) no (dissatisfied)

- 9) don't know (spontaneous)

If answer is equal to code 1 or to code 9, then continue with question 268
If answer equal to code 2 continue with question 265

Q265. For what reasons were you dissatisfied? You can give more than one reason.

<< INT. MULTIPLE ANSWERS ALLOWED - READ OUT >>

- 1) didn't do enough
- 2) were not interested
- 3) didn't find or apprehend the offender
- 4)
- 5) didn't keep me properly informed
- 6) didn't treat me correctly/were impolite
- 7) were slow to arrive
- 8) other reasons

- 9) don't know (spontaneous)

Continue with question 268

Q268. Taking everything into account, how serious was the incident for you. Was it very serious, fairly serious, or not very serious?

- 1) Very serious
- 2) Fairly serious
- 3) Not very serious

- 9) don't know / refused (spontaneous)

Continue with question 269

Q269. Do you regard the incident as a crime?

- 1) yes
- 2) no

- 9) don't know (spontaneous)

If answer is equal to code 1 at question 262 continue with question 270

Else continue with question 280.

Q270. In some countries, agencies have been set up to help victims of crime by giving information, or practical or emotional support. Did you or anyone else in your household have any contact with such a specialised agency after this incident?

- 1) yes
- 2) no

- 9) Don't know (spontaneous)

If answer is equal to code 2, continue with question 271

Else continue with 280

Q271. Do you feel the services of a specialised agency to help victims of crime would have been useful for you after this incident?

- 1) no, not useful
- 2) yes useful

- 9) don't know (spontaneous)

Continue with question 280

CONSUMER FRAUD

[:BLOCK TO BE ASKED FROM THE TOTAL SAMPLE:]

Q280. Now changing the subject a little, last year, in [:YEAR PRIOR TO CURRENT YEAR:] were you the victim of a consumer fraud? In other words, has someone - when selling something to you, or delivering a service - cheated you in terms of quantity or quality of the goods or services?

- 1) yes
- 2) no

- 9) don't know (spontaneous)

If answer is equal to code 1 then continue with question 281
Else continue with question 290

Q281. (The last time this happened) how did this fraud take place? Was it to do with ...

<< INT. IF MORE THAN ONCE IN [:YEAR PRIOR TO CURRENT YEAR:], ASK ABOUT LAST TIME >>

<< INT. READ OUT >>

- 1) construction, building or repair work
- 2) work done by a garage
- 3) a hotel, restaurant or pub
- 4) a shop of some sort
- 5) shopping on internet (e-commerce)
- 6) or something else

- 9) don't know (spontaneous)

continue with q281i

Q281i. Was it a credit card fraud?

- 1) yes
- 2) no
- 9) don't know (spontaneous)

Continue with question 282

Q282. (The last time this happened) did you or anyone else report this consumer fraud to the police?

- 1) yes, to the police
- 2) no
- 9) don't know (spontaneous)

Continue with question 290

INTELLECTUAL PROPERTY

[:BLOCK TO BE ASKED FROM THE TOTAL SAMPLE:]

Q950. Now, we would like to obtain your opinions on consumer goods, such as branded fashion clothing, Branded watches, Apparels, Music CDs, VCDs and computer software

Do you think that imitations for the following goods are widely available in [:COUNTRY:]?

- 1 Yes
- 2 No

- 7 Does not apply (spontaneous)
- 8 Don't know (spontaneous)
- 9 Refused (spontaneous)

<< ROTATE >>

- A - Branded fashion clothing**
- B - Branded watches**
- C - Music CD's/audio cassettes**
- D - VHS/VCD/DVD's**
- E - Computer operating systems (Windows, Mac)**
- F - Computer application software (Word, Excel, Adobe, etc.)**
- G - Video games**
- H - Pharmaceuticals/medicines**
- I - Alcoholic beverages**
- J - Tobacco**
- K - Tools, auto parts**
- L - Jewelry**

Q951. How committed do you think the [:COUNTRY:] government is to find and prosecute counterfeiting? Please use a 5-point scale where five means they are very committed and 1 means they are not at all committed to finding and prosecuting people involved with imitating brands.

- 5 Very committed
- 4
- 3
- 2
- 1 Not at all committed

- 7 Not applicable (spontaneous)
- 8 Don't know (spontaneous)
- 9 Refused (spontaneous)

CORRUPTION

[:BLOCK TO BE ASKED FROM THE TOTAL SAMPLE:]

Q290. During [:YEAR PRIOR TO CURRENT YEAR did any government official, for instance a customs officer, a police officer, a judge or an inspector in your country ask you, or expect you to pay a bribe for his or her services?

- 1) yes
- 2) no

- 9) refuses to say (spontaneous)

If answer is equal to code 1, continue with question 291
Else continue with question 300

Q291. (The last time this happened) what type of official was involved. Was it a customs officer, a police officer, a judge, a magistrate, a prosecutor, a court official or some sort of inspector (health, construction, food quality, sanitary control and licensing)?

<< INT. IF MORE THAN ONCE IN [:YEAR PRIOR TO CURRENT YEAR:], ASK ABOUT THE LAST TIME >>

- 1) customs officers
- 2) police officer
- 3) judge, magistrate
- 4) prosecutor
- 5) court personnel
- 6) inspector (health, construction, food quality, sanitary control and licensing)
- 7) other

- 9) refuses to say (spontaneous)

Continue with question 292

Q292. (The last time) did you or anyone else report this problem of corruption to the police?

- 1) yes
- 2) no

- 9) don't know (spontaneous)

Continue with question 300

SAFETY

[:BLOCK TO BE ASKED FROM THE TOTAL SAMPLE:]

F2. (Apart from the cases when you actually fell victim of a crime) in the past 12 months, was there a particular occasion when you felt fearful about becoming a victim of crime?

- 1) yes, PROCEED TO NEXT QUESTION.
- 2) no, SKIP TO DR0 or CR1 (depend on code of sample)

F3. How frequently have you felt like this in the past year?

WRITE IN NUMBER OF TIMES: _____

F4. And on the last occasion, how fearful did you feel?

- 1) not very fearful
- 2) a little bit fearful
- 3) quite fearful
- 4) very fearful

- 9) cannot remember (spontaneous)

CITY ITEMS

[:BLOCK TO BE ASKED ONLY IF SAMPLE CODE = 22:]

CE1. Taking everything into account, how satisfied are you with [CITY] as a place to live? Please use a five-point scale, where 5 means you are extremely satisfied and 1 means you are not at all satisfied. You may use any number between 1 and 5 for your rating.

- 5 Extremely satisfied
- 4
- 3
- 2
- 1 Not at all satisfied

- 7 Not applicable (spontaneous)
- 8 Don't know (spontaneous)
- 9 Refused (spontaneous)

CE2a. How likely are you to continue to live in [CITY]? Please use a five-point scale, where 5 means you are extremely likely and 1 means you are not at all likely. You may use any number between 1 and 5.

- 5 Extremely likely
- 4
- 3
- 2
- 1 Not at all likely

- 7 Not applicable (spontaneous)
- 8 Don't know (spontaneous)
- 9 Refused (spontaneous)

CE3. How likely are you to recommend [CITY] to a friend or associate as a place to live? Please use a five-point scale, where 5 means you are extremely likely and 1 means you are not at all likely. You may use any number between 1 and 5.

- 5 Extremely likely
- 4
- 3
- 2
- 1 Not at all likely

- 7 Not applicable (spontaneous)
- 8 Don't know (spontaneous)
- 9 Refused (spontaneous)

C8. On a scale of one-to-five where 1 means you are not proud at all of some aspect of life in (CITY) and 5 means you are very proud of it, how would you rate how proud you feel about the following? (Read and rotate A-G)

- 5 Very proud
- 4
- 3
- 2
- 1 Not proud at all

- 7 Does not apply (spontaneous)
- 8 Don't know (spontaneous)
- 9 Refused (spontaneous)

- A. (CITY)'s friendliness**
- B. (CITY)'s cleanliness**
- C. (CITY)'s relaxed pace of life**
- D. (CITY) as a place to raise children**
- F. How (CITY) treats those in need**
- G. How (CITY) treats its elderly population**

C8a. On a one-to-five rating scale, where 1 means very bad and 5 means very good, how would you rate the following in (CITY)? How about (read and rotate A-E)?

- 5 Very good
- 4
- 3
- 2
- 1 Very bad

- 7 Not applicable (spontaneous)
- 8 Don't know (spontaneous)
- 9 Refused (spontaneous)

- A. (CITY)'s air quality**
- B. (CITY)'s beauty or physical setting**
- C. (CITY)'s public transportation system**
- D. (CITY)'s roads and motorways**
- E. (CITY)'s airport**
- F. (CITY)'s schools**
- G. (CITY)'s health services**

C9. On a one-to-five rating scale, where 1 means very bad and 5 means very good, how would you rate economic conditions in (CITY) today?

- 5 Very good
- 4
- 3
- 2
- 1 Very bad

- 8 Don't know (spontaneous)
- 9 Refused (spontaneous)

C10. Right now, do you think that economic conditions in (CITY) as a whole are getting better or getting worse?

- 1 Getting better
- 2 Getting worse

- 3 Same (spontaneous)
- 4 Don't know (spontaneous)
- 5 Refused (spontaneous)

C28. In your opinion, are the leaders of (CITY) leading the city in the right direction or are they leading it down the wrong track?

- 1 Right direction
- 2 Wrong track

- 8 Don't know (spontaneous)
- 9 Refused (spontaneous)

DAY RECONSTRUCTION

[:BLOCK TO BE ASKED IF SAMPLE CODE = 21 OR 11 OR 12:]

DR0. Now I'll ask you to help me describe your day yesterday. Not all days are the same- some are better, some worse and some are pretty typical. Here we are asking only about yesterday, from the time you woke up until you fell asleep in the evening. I'll ask you to recall the places you visited, with whom, what you did and experienced in the day and how you felt?

Please go over the events of yesterday in your mind again. Tell me about them, when you're ready.

SLEEP

[:BLOCK TO BE ASKED IF SAMPLE CODE = 11 OR 12:]

SLEEP1. How many hours you slept before you woke up yesterday? It is very important for us that you try to remember this as exactly as you can. Please think back to last night and tell us how many hours you slept.

<< INT. WRITE IN RESPONSE, PROBE FOR HOURS AND MINUTES>>

_____ HOURS _____ MINUTES

SLEEP2. Yesterday, did you wake up feeling rested and refreshed, or not?

- 1) yes
- 2) no

9) DK/Ref. (spontaneous)

MOOD & THOUGHTS

[:BLOCK TO BE ASKED IF SAMPLE CODE = 11 OR 12:]

M1. Now, let's look at your mood yesterday. Try to remember how you felt during the events of yesterday.

M1_LOW. I would like you to tell me first what percentage of the time yesterday you were *low or irritable, and generally not in a good mood*?

___% <M1_LOW>

M1_BAD. Next, please tell me what percentage of the time yesterday you were in a *very bad mood, seriously depressed, frustrated or angry*? Of course this is going to be less than <M1_LOW>.

___% <M1_BAD>

M1_GOOD. You said that you were in bad mood in <M1_LOW> percent of the time, which means that you were in an OK mood or in a very good mood in <100-M1_LOW> percent yesterday. Within this <100-M1_LOW> percent, please tell me what percentage of the time you were in a *really good mood, very much enjoying what you were doing*?

___% <M1_GOOD>

T1. During yesterday, was there a particular thought that you had several times, which made you sad or angry?

- 1) yes
- 2) no

- 9) DK/Ref. (spontaneous)

T2. And was there a particular thought that you had several times yesterday, which made you want to smile?

- 1) yes
- 2) no

- 9) DK/Ref. (spontaneous)

VIGNETTE

[:BLOCK TO BE ASKED IF SAMPLE CODE = 11 OR 12:]

Now I would like to ask you a somewhat different question. I will describe you a situation of a person.

<INT. READ VERY SLOWLY, ROTATE VIN1a - VIN1d.>
<Sex of A. has to match Respondent's sex>

Mr./Mrs. A is 42 years old, married with two children. He/She has a good job, which is not too stressful. He/She has many friends at his place of work. His/her home life is pleasant and his relationship with his wife/her husband is good and stable.

VIN1a. When asked for problems in his/her life he/she mentions feeling less safe in his neighbourhood than he/she used to be, because of recent incidents of theft and vandalism.

VIN1b. When asked for problems in his/her life he/she mentions worries about his health. His/her blood pressure is high and he/she has been warned that he/she might become diabetic in a few years.

VIN1c. When asked for problems in his/her life he/she mentions worries about the future of the firm in which he/she works. There are rumours that it may be acquired by another company and that some jobs might be lost.

VIN1d. When asked for problems in his/her life he/she mentions worries about his/her 12 year-old son, who is doing less well at school, and has friends who are rude and aggressive.

On a scale of happiness, which goes from very happy, quite happy, not very happy, not at all happy, how would you rate this person?

- 1 - Very happy
 - 2 - Quite happy
 - 3 - Not very happy
 - 4 - Not at all happy
- 9) DK / Ref. (spontaneous)

VIN2. When Mr./Mrs. A was asked how happy she was, he/she actually said he/she was <IF VIN1a = 1: "just Quite Happy" IF VIN1a = 2: "Very Happy" IF VIN1a > 2: "Very Happy">. What does it say to you about Mr./Mrs. A?

I would like your best guess about what the people who know him/her well say about him/her. I will read you a list of descriptions, and for each I will ask you whether the description fits him/her very well, or only fairly well, or not at all.

- A) Intelligent
- B) Liked by Others
- C) Boastful
- D) Childish
- E) Respected by Others

- 1) fits well
- 2) does not fit

- 9) DK / Ref. (spontaneous)

SAFETY YESTERDAY

[:BLOCK TO BE ASKED IF SAMPLE CODE = 21:]

I will now ask you a few questions about your personal feeling of safety during yesterday.

<< INT. READ SLOWLY >>

Thinking of yesterday only, did you personally feel any fear or worries at any time in any situation that either you, your family members or your property might become a victim of a crime or some other kind of aggression?

Please tell me about any occasion when you felt unsafe, even if you later realised that there were no real grounds for it.

EP_S. So, did you personally feel any fear or worries that either you, your family members or your property might become a victim of a crime or some other kind of aggression yesterday?

- 1) yes
- 2) no

- 9) DK / Ref. (spontaneous)

[: EPX QUESTIONS TO BE ASKED ONLY IF UNSAFE EXPERIENCE OCCURRED :]

<< IF EP_S = 1 >>

EP_Sa. What were you worried about?

<< INT. READ OUT, MULTIPLE RESPONSES ALLOWED >>

<< INT. IF THERE WERE MORE SUCH INCIDENTS, ASK FOR THE MOST SERIOUS ONE >>

- A - your personal safety
- B - your family members' safety
- C - the safety of your home
- D - the safety of your car
- E - the safety of some other property or belonging of yours (such as a bicycle, jewellery, clothes, purse, etc.)

- 1) yes
- 2) no

EP_Sb. How fearful did you feel on this occasion? (If there were more unsafe experiences, think of the most serious one)

- 1) not very fearful
- 2) a little bit fearful
- 3) quite fearful
- 4) very fearful

- 9) cannot remember (spontaneous)

EP_Sc. How frequently do such incidents occur to you?

- 1) every day or almost every day
- 2) about once a week
- 3) about once a months
- 4) more rarely

- 9) DK (spontaneous)

EP_S_L. In this particular incident that happened in this period where were you? (If there were more unsafe experiences, think of the most serious one)

- 1) at home
- 2) at someone else's home
- 3) at your workplace building
- 4) somewhere else, to carry out tasks connected to your paid work (i.e. visiting clients, or any work that includes mobility)
- 5) in a crowded place
(shopping centre, crowded squares, restaurants, crowded transportation etc.)
- 6) in a place with very few people around
(empty street, parking garage, alley, transportation with very few passengers)
- 8) other not listed (spontaneous)
- 9) refuses to tell (spontaneous)

EPX_S_C. Were you alone or not during the incident that happened in this period?

- 1) alone
- 2) not alone
- 9) does not remember / refuses to say (spontaneous)

ENVIRONMENTAL SAFETY

[:BLOCK TO BE ASKED IF SAMPLE CODE = 21:]

S14. Please tell me whether or not each of the following occurs in your area / neighbourhood?

- 1 - often
- 2 - sometimes
- 3 - never

- 9 - DK/NA (spontaneous)

- A. cars speeding
- B. streetlights not functioning
- C. unsupervised youths on the street
- D. littering
- E. loud parties or noises
- F. vandalism
- G. thefts from automobiles
- H. small thefts or pickpockets
- I. domestic violence
- J. burglary
- K. public intoxication
- L. auto theft
- M. vagrancy or loitering
- N. fighting
- O. houses in a very bad state of repair
- P. personal assaults
- Q. graffiti
- R. sexual assault or rape
- S. assaults based on the race or ethnicity of the victim

PROJECTED BURGLARY

[: BLOCK TO BE ASKED FROM TOTAL SAMPLE :]

Q302. What would you say are the chances that over the next twelve months someone will try to break into your home? Do you think this is very likely, likely or not likely?

- 1) very likely
- 2) likely
- 3) not likely

- 9) don't know (spontaneous)

Continue with question 304

DRUGS

[: BLOCK TO BE ASKED FROM TOTAL SAMPLE :]

Q304 - Over the last 12 months, how often were you personally in contact with drug related problems in the area where you live? For example seeing people dealing in drugs, taking or using drugs in public spaces, or finding syringes left by drug addicts? Was this often, from time to time, rarely or never?

- 1) Often
- 2) From time to time
- 3) Rarely
- 4) Never

- 5) Don't know (spontaneous)

Continue with question 310

HATE CRIME

[: BLOCK TO BE ASKED FROM TOTAL SAMPLE :]

Q900 - In the past 5 years, did you, or any member of your immediate family fell victim of a crime because, or partly because of your nationality, race or colour, religious belief, or sexual orientation?

- 1) yes
- 2) no

- 9) don't know (spontaneous)

<< ASK ONLY IF Q900 = 1>>

Q901 - How often did it happen in [:YEAR PRIOR TO CURRENT YEAR:]?

- 1) once
- 2) twice
- 3) three times
- 4) four times
- 5) five times or more

- 9) don't know (spontaneous)

Continue with question 310

POLICING QUESTIONS

[: BLOCK TO BE ASKED FROM TOTAL SAMPLE :]

Q310. Taking everything into account, how good do you think the police in your area are at controlling crime? Do you think they do a very good job, a fairly good job, a fairly poor job or a very poor job?

- 1) a very good job
- 2) a fairly good job
- 3) a fairly poor job
- 4) a very poor job

- 9) don't know (spontaneous)

Continue with question 312

Q312. About how many people live in your village, town or city?

- 1) less than 10,000 inhabitants
- 2) 10,001 - 50,000
- 3) 50,001 - 100,000
- 4) 100,001 - 500,000
- 5) 500,001 - 1,000,000
- 6) 1,000,001 or more inhabitants

- 9) don't know (spontaneous)

Continue with question 320

SENTENCING

[: BLOCK TO BE ASKED FROM TOTAL SAMPLE :]

Q320. People have different ideas about the sentences which should be given to offenders. Take for instance the case of a 21 year old man who is found guilty of burglary for the second time. This time he's taken a TV. Which of the following sentences do you consider the most appropriate for such a case?

<< INT. READ OUT, REPEAT IF NECESSARY >>

- 1) fine
- 2) prison
- 3) community service
- 4) suspended sentence
- 5) any other sentence

- 9) don't know (spontaneous)

If answer is equal to code 2 then continue with question 321
Else continue with question 330

Q321. For how long do you think he should go to prison?

<< INT. "6-12 MONTHS" MEANS: MORE THAN 6 BUT LESS THAN 12 MONTHS >>

- 1) 1 month or less
- 2) 2 - 6 months
- 3) 6 months - 12 months
- 4) 1 year
- 5) 2 years
- 6) 3 years
- 7) 4 years
- 8) 5 years
- 9) 6 - 10 years
- 10) 11 - 15 years
- 11) 16 - 20 years
- 12) 21 - 25 years
- 13) more than 25 years
- 14) life sentence

- 15) don't know (spontaneous)

Continue with question 330

PERSONAL AND HOUSEHOLD INFORMATION

[: BLOCK TO BE ASKED FROM TOTAL SAMPLE :]

Q330. To analyse the results of this survey, we want to look at different types of household. To help us can you give me a little information about yourself and your household?

First, could you tell me the year in which you were born?

<< INT. RECORD YEAR >>

WRITE IN: 19____

Continue with question 331

Q331. Is the place you are living in now a flat/apartment/maisonette, a terraced home or a detached or semi-detached house?

- 1) flat/apartment/maisonette
- 2) a terraced house/row house
- 3) detached/semi-detached house
- 4) institution (hospital, house for the elderly)
- 5) other

If answer is equal to code 4 then continue with 341

Else continue with 332

Q332. In order to help us understand why some homes are more at risk of crime than others, could I ask you a few questions about the security of your home? Is your own home protected by the following:...

<< INT. ASSURE RESPONDENT. THAT THESE DATA WILL BE TREATED CONFIDENTIALLY AND ANONYMOUSLY >>

<< INT. READ OUT >>

<< INT. MULTIPLE RESPONSES ALLOWED >>

- 01a) a burglar alarm that gives sound or flash signals on location
- 01b) a burglar alarm connected to security services or police
- 02) special door locks
- 03) special window/door grilles
- 04) a dog that would detect a burglar
- 05) a high fence
- 06) a caretaker or security guard
- 07) a formal neighbourhood watch scheme
- 08) friendly arrangements with neighbours to watch each other's houses
- 09) exterior motion activated lighting
- 98) not protected by any of these
- 99) respondent refuses to answer (spontaneous)

Continue with question 341

Q341. Do you or anyone else in your household own a handgun, shotgun, rifle, or air rifle?

- 1) Yes
- 2) No
- 3) Refuses to say (spontaneous)
- 9) Don't know (spontaneous)

If answer is equal to code 1, then continue with question 342

Else continue with question 344

Q342. Could you tell me which sort of gun or guns you own?

<< INT. CODE ALL GUNS IF MORE THAN ONE MENTIONED >>
<< INT. MUTLIPLRE RESPONSES ALLOWED >>

- 1) handgun
- 2) shotgun
- 3) rifle
- 4) air rifle
- 5) other gun

- 6) refuses to say (spontaneous)
- 9) don't know (spontaneous)

Continue with question 343

Q343. For what reason do you own the gun (guns)?

<< INT. MULTIPLE RESPONSE ALLOWED >>

- 1) for hunting
- 2) target shooting (sports)
- 3) as part of a collection (collector's item)
- 4) for crime prevention/protection
- 5) in armed forces or the police
- 6) because it has always been in our family/home

- 7) other answers
- 9) refuses to answer (spontaneous)

Continue with question 344

Q344. How often do you personally go out in the evening for recreational purposes, for instance to go to a pub, restaurant, cinema or to see friends? Is this almost every day, at least once a week, at least one a month or less?

- 1) almost every day
- 2) at least once a week
- 3) at least once a month
- 4) less often
- 5) never

- 9) don't know (spontaneous)

Continue with question 350

Q350. How would you describe your occupational position. Are you working, a home maker, going to school or in higher education? Or are you retired or disabled, or unemployed but looking for work?

- 1) working
- 2) looking for work (unemployed)
- 3) keeping home (homemaker)
- 4) retired, disabled
- 5) student
- 6) other

If answer is equal to code 5 then continue with question 352
Else continue with question 351

Q351. How many years of formal school and any higher education did you have?
<< INT. RECORD NUMBER OF YEARS >>
<< INT. COUNT PRIMARY SCHOOL, SECONDARY SCHOOL, COLLEGE AND UNIVERSITY COURSES >>

WRITE IN THE YEARS SPENT IN FORMAL EDUCATION: _____

Continue with question 352

Q352. Could you please tell me whether your household's combined monthly income after deductions for tax etc, is below or above [median income - xxx]?

<< INT. TAKE INTO ACCOUNT THE NET INCOME. IE, THE AMOUNT PEOPLE GET IN THEIR PAY CHEQUE >>

- 1) below xxx
- 2) above xxx

- 9) don't know/refuses to say (spontaneous)

If answer is equal to code 9 then continue with question INC1.
If answer is equal to code 2 then continue with question 354
Else continue with question 353

Q353. Is it higher or lower than [bottom 25% limit - yyy] a month?

- 1) higher than yyy
- 2) lower than yyy

- 9) don't know/refuses to say (spontaneous)

Continue with question INC1.

Q354. Is it higher or lower than [upper 25% limit - zzz] a month?

- 1) higher than zzz
- 2) lower than zzz

- 9) don't know/refuses to say (spontaneous)

INC1. How satisfied are you with your household income?

- 1 - Very satisfied
- 2 - Fairly satisfied
- 3 - Not very satisfied
- 4 - Not at all satisfied

- 9 - DK / no opinion (spontaneous)
- 8 - Refusal (spontaneous)

INC2. What percentage of the households in this country do you think earn less than your household does?

<< INT. RECORD THE PERCENTAGE >>

_____ %

Continue with question 356

Q356. What is your marital status?

- 1) single (not married)
- 2) married
- 3) living together as a couple (but not married)
- 4) divorced/separated
- 5) widowed

- 9) refuses to say (spontaneous)

Q357. Including you, how many people live in your household?

WRITE IN NUMBER OF PEOPLE: _____

99 - refuses to say (spontaneous)

IM 1. Do you consider yourself or anyone in your family an immigrant in <COUNTRY>.

<< INT. CODE FIRST THAT APPLY - READ OUT >>

- 1) you are an immigrant yourself
- 2) your parent(s) was/were immigrants
- 3) someone in the immediate family (spouse, adopted child) is an immigrant
- 4) there are no immigrants in the family

- 9) refuses to say (spontaneous)

REL1. Do you consider yourself as belonging to any particular religion or denomination?

- 1) yes
- 2) no

- 9) DK/refuses to say (spontaneous)

If answer is equal to code 1 then continue with question REL2.
If answer is equal to code 2 then continue with question NET1.
Else continue with question NET1.

REL2. Which one?

<< INT. DO NOT READ OUT, CODE ONE FROM THE LIST >>

- 1 - Christian - no denomination
- 2 - Roman Catholic
- 3 - Greek or Russian Orthodox
- 4 - Other Eastern Orthodox
- 5 - Protestant (no further detail)
- 6 - Church of England / Anglican
- 7 - Baptist
- 8 - Methodist
- 9 - Presbyterian / Church of Scotland
- 10 - United Reform Church / Congregational
- 11 - Free Presbyterian
- 12 - Brethren
- 13 - Other Protestant
- 14 - Other Christian
- 15 - Hindu
- 16 - Sikh
- 17 - Buddhist
- 18 - Other Eastern Religions
- 19 - Jewish
- 20 - Sunni Muslim
- 21 - Shiite Muslim
- 22 - Other non-Christian

REL3. Apart from special occasions such as weddings and funerals, about how often do you attend religious services nowadays?

- 1 - Every day
- 2 - More than once a week
- 3 - Once a week
- 4 - At least once a month
- 5 - Only on special holy days
- 6 - Less often
- 7 - Never

- 9 - Don't know / Refused (spontaneous)

NET1. Let's suppose you fall victim of a crime that makes you anxious, nervous, or upset. How many people outside of your household do you have to sit down and talk to about your problems?

WRITE IN NUMBER OF PEOPLE: _____

99 - refuses to say (spontaneous)

NET2. Let us suppose you fall victim of a crime that brought you a serious financial loss. How many people do you have whom you could ask to lend you a sum of EUR 250, to cover your immediate expenses?

WRITE IN NUMBER OF PEOPLE: _____

99 - refuses to say (spontaneous)

D8b. Now, I would like you to think about the number of different residential phone lines coming into your household. How many different telephone numbers come into your household? (Open ended and code actual number)

01	One -	(Skip to CON1)
02-		
97	97+	(Continue)
98	(DK)	(Skip to CON1)
99	(Refused)	(Skip to CON1)

D8c. Of these (response in D8b) phone numbers, how many are used exclusively for business purposes, exclusively by children below 16, or for electronic equipment, such as computers and fax machines? (Open ended and code actual number)

00	None
98	(DK)
99	(Refused)

RE-CONTACT

[: BLOCK TO BE ASKED FROM TOTAL SAMPLE :]

CON1. Do you personally have a mobile phone?

1)	yes
2)	no
9)	refuses to say (spontaneous)

CON2. Do you have a personal email address?

1)	yes
2)	no
9)	refuses to say (spontaneous)

CON3. Would you mind if we contacted you later with some extra questions? Do you agree that we can re-contact you to follow up on this survey?

1)	yes
2)	no

<< IF CON3 = 1 & CON1 = 1 >>

CON5. Can I also have your mobile phone number?

<< INT: DOUBLECHECK ALL NUMBERS TO MAKE SURE THAT YOU UNDERSTAND IT CORRECTLY>>

COUNTRY CODE: _____

AREA CODE: _____

NUMBER: _____

MOBILE

[: BLOCK TO BE ASKED FROM TOTAL SAMPLE :]

<< IF RESP. IS BELOW 40 ASK MOB1b, IF OVER 40 ROTATE MOB1a and MOB1b.>>

(CHILD)

MOB1a. We are concerned that some people do not have land lines anymore and we cannot reach them for this survey. I am not sure if you have any children not living with you but somewhere else in <COUNTRY>... <IF YES> but thinking of them, how many of them have land lines? How many of them have mobile phones only? And how many of them have no phone, neither landline, nor mobile?

- 1) children with land lines: <WRITE IN THE NUMBER>: _____
- 2) children with mobile **only** <WRITE IN THE NUMBER>: _____
- 3) children without telephone <WRITE IN THE NUMBER>: _____

- 8) not applicable, no children
- 9) refuses to say (spontaneous)

(SIBLING)

MOB1b. We are concerned that some people do not have land lines anymore and we cannot reach them for this survey. I am not sure if you have any siblings not living with you but somewhere else in <COUNTRY> ... <IF YES> but thinking of them, how many of them have land lines? How many of them have mobile phones only? And how many of them have no phone, neither landline, nor mobile?

- 1) siblings with **land lines**: <WRITE IN THE NUMBER>: _____
- 2) siblings with mobile **only** <WRITE IN THE NUMBER>: _____
- 3) siblings without telephone <WRITE IN THE NUMBER>: _____

- 8) not applicable, no siblings
- 9) refuses to say (spontaneous)

WEATHER TEST

[: BLOCK TO BE ASKED FROM TOTAL SAMPLE :]

W1_SUN. We're now at the end of the interview, so thank you for taking part. I have a couple more very simple questions that I would like to ask before I say goodbye.

Yesterday, did you have sunshine for at least two hours, in your location?

- 1) yes
- 2) no

- 9) not sure (spontaneous)

W2_SUN. In the month of [CURRENT MONTH] how many days do you usually have at least 2 hours of sunshine?

WRITE IN NUMBER OF DAYS FROM 0 TO 30: _____

88) DK/Refused (spontaneous)

END

[: BLOCK TO BE ASKED FROM TOTAL SAMPLE :]

Q400. Thank you very much indeed for your co-operation in this survey. Again, my name is _____, I am with the Gallup Organization. We realise that we have been asking you some difficult questions. So if you like I can give you a freephone number to ring to confirm that you've been called by Gallup and that your answers will not be used for any malicious purpose.

<< INT. NOTE DOWN YOUR OWN SEX >>

- 1) Male
- 2) Female